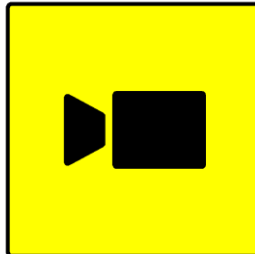


Rules for transit through A4 Katowice-Kraków Toll Collection Plazas using number plate recognition – videotolling

1. Drive exclusively through gates with signage as presented below:



2. Be sure to stop in front of the white line at the level of the collector's window and wait for the green light and for the barrier to raise.
Stopping the vehicle just before the toll bar is a very common reason for non-recognition of number plates and backing up the vehicle may lead to a collision.
3. In order to avoid errors in number plate recognition, the driver should keep distance from the previous vehicle (at least 3 metres in case of a passenger car and 5 metres in case of buses and heavy goods vehicles).
4. If you want to pay toll **without using videotolling**, please inform the collector of this at the motorway gate.
5. If you have an **A4Go** on-board unit installed and you want to pay toll using the **A4Go** electronic toll collection, but you are also registered in the videotolling app (e.g. Autopay, SkyCash, IKO, mPay, videotoling for ORLEN fleet cars, etc.), you should disable (uncheck) the A4 Katowice-Kraków motorway in the said apps.
6. If you enter a lane without videotolling signage by accident or due to an emergency:
 - a) inform the collector that you want to pay the toll using the **Autopay/SkyCash/IKO/mPay** app,
 - b) wait until the collector enables this type of payment,
 - c) wait until your registration plate is read, for the green light to appear and for the toll bar to be raised.
7. Should the toll bar not be raised, toll will be collected by the collector (payment in cash or by card). In such case you have to check:
 - a) whether the A4 Katowice-Kraków motorway is checked in the videotolling app
 - b) that your registration plate is not dirty or damaged.

8. If a vehicle is being towed, toll must be paid for both the towing vehicle and the vehicle being towed. The fact that a vehicle is being towed must be reported to the collector so that the toll may be collected correctly. Note! Only specialised vehicles may conduct towing operations on the motorway and vehicles may be towed only to the nearest motorway junction or Passenger Service Point.

9. When transporting a vehicle on a tow truck, it is necessary to disable payments via videotolling prior to entering the motorway, by deactivating the A4 Katowice-Kraków motorway in the app. The toll will be collect directly from the tow truck driver.